Fact Sheet

Our Vision

MercyOne will set the standard for a personalized and radically convenient system of health services.

MercyOne is a connected system of health care facilities and services dedicated to helping people and communities live their best lives.

The system’s more than 420 clinics, medical centers, hospitals and care locations are located throughout the state of Iowa and beyond. Today, the nonprofit health system generates more than $3 billion in combined revenue and employs more than 20,000 colleagues.

Headquartered in central Iowa, MercyOne was founded in 1998 through a collaboration between Catholic Health Initiatives (now CommonSpirit Health) and Trinity Health – two of the country’s foremost, not-for-profit Catholic health organizations.

For additional information, please visit MercyOne.org

3.3 MILLION+ PATIENT VISITS

420+ CARE LOCATIONS
18 owned or joint venture medical centers
25 affiliated hospitals

20,000+ COLLEAGUES

91,000+ ANNUAL HOSPITAL STAYS

10,000+ NEWBORNS DELIVERED ANNUALLY

$95 MILLION COMMUNITY BENEFITS
Through education, community health services, charity care and unreimbursed Medicaid cost

Your best life. Our one purpose.
OUR MISSION

MercyOne serves with fidelity to the Gospel as a compassionate healing ministry of Jesus Christ to transform the health of our communities.

For more than 140 years, Catholic women and religious communities have run health care institutions in Iowa. These health ministries have evolved to become MercyOne. Today we are an integrated system of clinics, hospitals and wellness facilities. We are motivated by an unwavering commitment to the health and wellness of those we serve.

CORE VALUES

Integrity
We are faithful to who we say we are.

Compassion
Solidarity with one another, capacity to enter into another’s joy and sorrow.

Reverence
We honor the sacredness and dignity of every person.

Commitment to the Poor
We stand with and serve those who are poor, especially the most vulnerable.

Excellence
Preeminent performance, becoming the benchmark, putting forth our personal and professional best.

Justice
We foster right relationships to promote the common good, including sustainability of the Earth.

Stewardship
We honor our heritage and hold ourselves accountable for the human, financial and natural resources entrusted to our care.

OUR CULTURE

Our colleagues are the center of our circle of care. Our highly collaborative culture is based on our Mission, Vision, Values and Cultural Beliefs. From recruitment, to on-boarding, daily tasks and feedback, our Culture is how we achieve success.

CULTURAL BELIEFS

Be ONE: I benefit from and strengthen MercyOne.

Personalize Care: Your experience. My responsibility.

Own It!: I own my actions to deliver our key results.

Improve Daily: I make improvements every day for those we serve including each other.

Innovate: I imagine and embrace bold new ideas to revolutionize health.

JOIN OUR CIRCLE OF CARE

Our colleagues are the power of MercyOne. They have helped us create an award-winning circle of care for our patients and the communities we are privileged to serve.

Every colleague at MercyOne is encouraged to grow personally and professionally by pursuing their unique career development journey. Supported by managers and our organization, colleagues are empowered to take on challenges and experiences that help them reach their career goals.

See opportunities at MercyOne.org/careers
OWNED MEDICAL CENTERS & HOSPITALS

**Central Iowa**
- MercyOne Centerville Medical Center
- MercyOne Children’s Hospital
- MercyOne Des Moines Medical Center
- MercyOne Newton Medical Center
- MercyOne West Des Moines Medical Center

**Eastern Iowa**
- MercyOne Clinton Medical Center
- MercyOne Elkader Medical Center
- MercyOne Dubuque Medical Center
- MercyOne Dyersville Medical Center

**North Iowa**
- MercyOne North Iowa Medical Center (Mason City)
- MercyOne New Hampton Medical Center

**Northeast Iowa**
- MercyOne Cedar Falls Medical Center
- MercyOne Oelwein Medical Center
- MercyOne Waterloo Medical Center

**Western Iowa**
- MercyOne Primghar Medical Center
- MercyOne Siouxland Medical Center (Sioux City)

**AFFILIATE PARTNERS**
- Adair County Memorial Hospital
- Burgess Health Center
- Crawford County Memorial Hospital
- Dallas County Hospital
- Davis County Hospital
- Decatur County Hospital
- Dunes Surgical Hospital (South Dakota)
- Franklin General Hospital
- Guttenberg Municipal Hospital
- Hancock County Health System
- Hansen Family Hospital
- Hawarden Regional Healthcare
- Knoxville Hospital & Clinics
- Kossuth Regional Health Center
- Madison County Health Care System
- Manning Regional Healthcare Center
- MercyOne Clive Behavioral Health Hospital
- MercyOne Clive Rehabilitation Hospital
- Mercy Iowa City
- Mercy Iowa City – Rehab Hospital
- Mitchell County Regional Health Center
- Monroe County Hospital & Clinics
- Palo Alto County Health System
- Pender Community Hospital
- Ringgold County Hospital
- Van Buren County Hospital
- Van Diest Medical Center
- Wayne County Hospital