Program Objectives

- Define the philosophy of people-centered care at Mercy Medical Center
- Reflect on the process of developing a caring relationship.
- Apply the components of the Professional Practice Model
- Analyze quality outcome measures and how they relate to professional practice
- Interpret changing clinical data to identify declining health status
- Utilize EBP interventions to prevent fall and pressure ulcers
- Design pain management strategies for individual patient needs
- Discuss opportunities for leadership and professional growth through shared governance
- Identify assessments and interventions for the timely diagnosis and treatment of the septic patient
- Utilize appropriate coping strategies to mitigate culture shock
- Demonstrate accurate use of medical devices for optimal patient outcomes
- Implement proper drug waste disposal

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World Class Care Delivery

Orientation for Nurses, CNAs, Technicians and Inter-Professionals 2016-2017
Day 1 and Day 2 to be attended by all newly hired CNA, technicians and inter-professionals. Nurses are to attend all four days.

- All days are 0800-1300.
- Classes meet on Monday, Tuesday, Thursday, Friday.
- Check HealthStream for class location in selected conference room.

Day 1. Fostering a Powerful Healing Presence
This course focuses on the unique role of the professional caregiver, professional practice standards and the importance of developing caring relationships with patients, families and colleagues.

Day 2. Utilizing Evidenced-Based Decision Making for Enhanced Outcomes and Safety
The course examines practice standards and evidence as applied to patient care for quality outcomes practice.

Day 1 dates — Mondays
Oct. 24, Nov. 7 and Dec. 19 (2016);
Jan. 2, Jan. 30, Feb. 27, Mar. 27, Apr. 10,
May 8, June 5, July 17, Aug. 14, Sept. 11,
Oct. 9, Nov. 6 and Dec. 4 (2017).

Day 2 dates — Tuesdays
Oct. 25, Nov. 8 and Dec. 20 (2016);
Jan. 3, Jan. 31, Feb. 28, Mar. 28, Apr. 11,
May 9, June 6, July 18, Aug. 15, Sept. 12,

Day 3. At the Bedside and Beyond: Enhancing Professional Nursing Practice
This course brings to life the elements of nursing’s professional practice model and introduces Mercy subject experts available for care partnerships and consultation.

Day 4. Advancing Professionally and Clinically
This course introduces nursing programs designed to promote advancement, incentive, recognition and reward. A skills lab provides opportunity for practice and mastery of special equipment utilized in a variety of patient populations.

Day 3 dates — Thursdays
Oct. 27, Nov. 10 and Dec. 22 (2016);
Jan. 5, Feb. 2, Mar. 2, Mar. 30, Apr. 13,
May 11, June 8, July 20, Aug. 17, Sept. 14,
Oct. 12, Nov. 9 and Dec. 7 (2017).

Day 4 dates — Fridays
Oct. 28, Nov. 11 and Dec. 23 (2016);
Jan. 6, Feb. 3, Mar. 3, Mar. 31, Apr. 14,
May 12, June 9, July 21, Aug. 18, Sept. 15,