Later this month, the Crocker building, located at 207 Crocker St. in Des Moines, will be transitioned out of service by Mercy. The building has housed offices for a number of departments, including Mercy ACO, the Mercy Patient Billing Office, CredentiaSource, Mercy Finance and the Mercy College Emergency Medical Services program and Training Center. As a result of the transition, these services have been relocated to other Mercy facilities.

In preparation for the closure of the Crocker building, the Clinics Administration team moved from Mercy’s central campus to a new location at 405 SW 5th St. in Des Moines in December. This location is also where the Physician Billing Office (PBO) is located, and is where the Mercy Patient Billing Office will move to in February. The Mercy Finance team has relocated to the area where the Clinics Finance team was previously located on Level 2 of the main building.

CredentiaSource, the department that provides primary source verification for all new applicants to the Medical Staff at Mercy and 13 affiliate hospitals, moved from the Crocker building in late January. This department is now located on Mercy’s central campus, in the main building on Level A, near the Medical Staff offices. This new location is expected to enhance workflows, communication and teamwork.

The Emergency Medical Services (EMS) program and the Mercy College Training Center will vacate the Crocker building Feb. 23-24. EMS includes a one-year Paramedic Certificate program and single semester Emergency Medical Technician training. The Training Center provides education and health care-related training including, but not limited to, Cardiac Pulmonary Resuscitation (CPR), Pediatric Advance Life Support (PALS) and Advanced Cardiac Life Support (ACLS). The programs will relocate to newly remodeled space on the garden level of College Hill, located at 921 6th Ave., in Des Moines. The new location will be much closer to the main campus of the College.

Mercy ACO will relocate to building 5 of the Mercy Wellness Campus in Clive later this month, and will share space with the current Mercy Sleep Center location.

KATIE DAWLEY RECOGNIZED WITH DAISY AWARD

Kaitlin Dawley, R.N., Intensive Care Nursery (NICU), is Mercy’s newest DAISY Award recipient. She was surprised with the award at a ceremony Jan. 23, with several of her colleagues and Mercy nursing leadership in attendance. Katie was nominated by the mother of a former patient, to recognize the compassion she displayed when treating the patient and interacting with his family.

Following is an excerpt from the nomination form: “Although we never had the chance to meet her in person, when we would call in to check on our son each night we could tell she really cared for him. Katie is an amazing, compassionate nurse who took exceptional care of our little one while we were away. We really appreciate all that Katie did while we could not be there.

Find out more about the Daisy award or submit a nomination at mercy.dm/daisy
INTERNATIONAL DAY OF PRAYER AND AWARENESS AGAINST HUMAN TRAFFICKING

How much do you know about human trafficking? Do you know what it is, how you might identify it or how to respond? Feb. 8 is designated as the annual International Day of Prayer and Awareness against human trafficking and serves as a great opportunity to learn more about this devastating crime of modern-day slavery.

Although you may not realize it, human trafficking is likely impacting individuals in the communities we serve. It is quite possible you have seen or treated these individuals and never realized what you were witnessing. But you can change that reality. Catholic Health Initiatives (CHI) has extensive resources for general learning as well as specific resources for the healthcare provider.

WORLD DAY OF THE SICK SERVICE TO BE OFFERED FEB. 9

Through our chosen professions in health care, we have dedicated our lives to heal and care for the sick. Saint Pope John Paul II created the World Day of the Sick, which commemorates the Catholic feast day of Our Lady of Lourdes on Feb. 11. At Lourdes, the sick and frail found comfort, and in some cases, a cure for their illness. Saint Pope John Paul II called for “all people of good will” to use this day to “bring both physical and spiritual relief to the sick.” Twenty-six years later, Pope Francis reminds us “the healthcare ministry will always be a necessary and fundamental task, to be carried out with renewed enthusiasm by all, from parish communities to the largest health care institutions.”

Mercy will offer a special prayer service before the feast day on Friday, Feb. 9, at 1 p.m. in Our Lady of Mercy Chapel on the central and West Lakes campuses. This will be a time to reflect on our work as healthcare caregivers and providers — and pray for wisdom and strength for the future. All are welcome to attend. The service on central campus can be viewed on channel 4.

$75 CALCIUM SCORING HEART SCAN

Knowing your risk for heart disease is the first step in prevention. February is American Heart Month, making it the perfect time to focus on and evaluate heart health. Iowa Heart Center is offering its calcium scoring heart scan screening for $75, the new standard low price. This screening consists of a quick, painless CT scan of the coronary arteries (called calcium scoring) and, if requested, an in-depth risk assessment with a nurse practitioner specializing in cardiology (recent lipid panel must be available).

Calcium scoring is for men and women age 75 and younger and is not for people with known heart disease or prior positive score. Participants must have two or more risk factors for heart disease to qualify for the scan.

The score, along with other risk factors, provides a picture of future risk for heart disease while there’s still time to do something about it. For more information or to schedule an appointment, call (515) 633-3700 or visit iowaheart.com.

CONTACT US

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If you are interested in submitting information to be printed in the Bulletin, send it to PR and Marketing or call 515-247-3050.

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All month long, babies in our Mother/Baby nursery and the Neonatal Intensive Care Unit will receive red hats as part of the American Heart Association’s (AHA) Little Hats Big Hearts campaign to make everyone aware of congenital heart defects, a common birth defect. Audi of Des Moines General Manager Anthony Gladney, 2018 Heart Walk Ambassador Emmit Nichols and Hearty, the AHA mascot, made the special delivery. A special thank you to everyone who knitted these adorable red hats and to the AHA for donating them to the babies at Mercy!