LINDA GOODWIN SELECTED AS NEW CHIEF NURSING EXECUTIVE AND CHIEF OPERATIONS OFFICER

On Wednesday, March 28, Mercy Medical Center – Des Moines’ Board of Directors and Leadership Council announced the selection of Linda Goodwin, MSN, MBA, FACHE, to serve as Mercy’s chief operations officer (COO) and chief nursing executive (CNE). Goodwin will join Mercy on June 1, 2018.

In this newly created dual position, Linda will fill roles currently held by previous COO Mike Wegner and Interim Chief Nursing Officer Kathy Goetz. In her CNE role, Linda will lead nursing on all Mercy Des Moines’ campuses, including central campus, West Lakes, Centerville and Skiff. In addition, Linda will have oversight of nursing quality, safety and service outcomes, along with Mercy’s daily operations.

“Linda’s leadership skills and experience in an integrated health system setting make her uniquely qualified to serve as CNE and COO,” said Mercy President Karl Keeler. “Linda has distinguished herself as an innovative and collaborative leader, and I am confident she will help provide a remarkable experience for our patients and families.”

Goodwin currently serves as regional group chief nursing officer for Centura Health System’s Mountain North Denver Region. In this role, Linda is responsible for regional executive nursing leadership in six hospitals, including a level one trauma center in Denver. Along with leading quality, safety and service outcomes for the region, she serves as the administrative lead for multiple services, including rehabilitation, respiratory, perioperative, flight and emergency.

Centura Health System provided Goodwin with experience working in an integrated health system, which is similar to Mercy Health Network (MHN). Mercy’s sponsoring organization, Catholic Health Initiatives, co-sponsors MHN and is a co-sponsor of Centura.

PHYSICIAN ACHIEVES CERTIFICATION IN NEUROCRITICAL CARE

Denville Myrie, M.D., FACS, Mercy Trauma Services, has received certification in the field of neurocritical care from the United Council of Neurologic Subspecialties (UCNS). Through passage of the certification examination, Dr. Myrie is recognized as a UCNS Diplomate, the highest certification achievement in his field.

The designation of UCNS Diplomate indicates Dr. Myrie passed a comprehensive written examination to demonstrate competency and skills in neurocritical care. Through this voluntary certification process, Dr. Myrie has proven a commitment to meeting the standards of the subspecialty field and to providing high quality subspecialty care to critically-ill neurological patients.

Congratulations on this achievement, Dr. Myrie, and thank you for your continued dedication to providing the best possible care for our patients.
As a part of the transition to CHI’s new IT support vendor, ServiceNow, a simple, two-sided card has been prepared to help Cerner electronic health record (EHR) users with:

• Registering at chieasyaccess.org;
• Resetting a password;
• Reporting a problem (usually referred to as a break/fix); and
• Submitting a suggestion/request for changes to the electronic health record.

The small size makes the card easy to tuck behind a badge or into a pocket for quick reference. If you use Cerner, you should receive your card by late April so you can keep it handy and refer to it when you need support for your EHR.

Do you want to skip the call to the IT Service Desk? With CHI Easy Access, you can reset your network password or unlock your network account quickly and easily. The simple-to-use self-help password reset and account unlock tools put you in control and reduce the amount of time it takes to resolve these requests. A brief, one-time registration puts these convenient tools at your fingertips whenever you need them. Register today at chieasyaccess.org.

The annual Mercy Children’s Hospital & Clinics Child Life Specialists’ Easter basket auction was a huge success! This year’s event brought in 79 baskets that raised $4,800 for the program. The money will be used to provide crafts, movies, games and more comfort items for pediatric patients at Mercy Children’s Hospital & Clinics. Thank you to all the departments that put together beautiful baskets and to everyone who bid on them!