Following a nationwide search, William Vandivier, D.O., has been selected to serve as chief physician executive and president of Mercy Clinics. Dr. Vandivier served in these roles on an interim basis following the appointment of Kent Carr, M.D., as president of the Mercy Health Network Physician Enterprise. His appointment is effective immediately.

In this role, Dr. Vandivier will manage Mercy Clinics’ multi-specialty physician enterprise of more than 400 providers. He will provide strategic direction on physician enterprise activities, represent providers in organizational decisions, drive quality goals across the system and assist in integration with the statewide network.

“Dr. Vandivier is an innovator who understands the roles of relationships and technology in providing the best patient experience,” said Mercy President Karl Keeler. “As a practicing physician with a long history at Mercy, he is an excellent advocate for his fellow physicians and has a collaborative leadership style that will help move Mercy Clinics into the future. We have great confidence in his ability to work with our physicians and health care professionals to continually improve access to care, and meet or exceed patient expectations.”

Dr. Vandivier began his career with Mercy Clinics in 2006 — serving as a physician and in a number of leadership roles at Mercy and Catholic Health Initiatives. He has been a champion of the introduction and use of information technology to drive improvements of patient care on a local and national basis.

Amy Soper, R.N., is Mercy’s newest DAISY Award recipient. She was surprised with the award at a ceremony Feb. 21 in the Pain Center, with several of her family members, colleagues and Mercy nursing leadership in attendance. Amy was nominated by a coworker because of her dedication to making sure patients’ needs come first.

Following is an excerpt from the nomination form: “Amy has been a tireless advocate for our patients. Amy goes above and beyond to prepare our patients for spinal cord stimulator trials and placements. She makes sure patients are scheduled in a timely manner so they do not have to wait any longer than needed for pain control. She treats each and every patient AND their families in a kind and respectful manner.”

The DAISY (Diseases Attacking the Immune System) Award is an international recognition program that honors and celebrates the skillful, compassionate care nurses provide every day. Mercy implemented the DAISY Award program in April 2017 to honor our nurses, who consistently provide compassionate and remarkable care while demonstrating clinical excellence. Winners are presented with a certificate, pin and a hand-carved stone sculpture entitled A Healer’s Touch. Additionally, everyone in the honoree’s unit is treated to cinnamon rolls.
**QUALITY RECOGNITION FOR 7 SOUTH**

Mercy colleagues who work on 7 South were recently recognized by the Quality Management team for having zero central line-associated bloodstream infection (CLABSI) and zero catheter-associated urinary tract infection (CAUTI) for calendar year 2017.

Quality Management routinely recognizes departments for excellent outcomes with quality metrics by delivering treats for the staff. Other departments recently recognized include:

- **6 North** – 100 percent compliance with all stroke core measures
- **Labor/Birthing** – 100 percent compliance with elective delivery core measure
- **8 North** – 100 percent compliance with immunization core measure for first month of flu season
- **9 South** – 100 percent compliance with immunization core measure for first quarter of flu season
- **8 South** – 100 percent compliance with immunization core measure for first quarter of flu season
- **Mercy West Lakes 5th Floor** – 100 percent compliance with critical results documentation and timeliness
- **5 South** – 100 percent compliance with venous thromboembolism (VTE) prophylaxis for five months and 100 percent critical lab documentation
- **5 North** – 100 percent compliance with VTE prophylaxis for four months
- **NICU** – 100 percent compliance with NICU central line care from June 2016-August 2017

**MARCH IS CHILD LIFE SPECIALISTS MONTH**

Mercy Children’s Hospital & Clinics is proud to recognize its team of dedicated child life specialists during National Child Life Month. Each day, the child life specialists make a difference in the lives of Mercy’s pediatric patients and their families by providing support during procedures, educating families about a child’s illness or injury and providing activities during a child’s hospital stay. Child life specialists are health care professionals who are trained to meet the needs of children and families going through difficult experiences.

Mercy provides child life services for children receiving treatment in the Pediatric and Pediatric Intensive Care Units, Medical Imaging, the Pediatric Emergency Department, the Variety Neonatal Intensive Care Unit (NICU), the Cardiac Catheterization Lab and Endoscopy.

You can help support the work of the child life specialists by participating in the annual Easter basket contest and auction. The funds raised help provide games, craft supplies, toys and more for the pediatric patients the child life specialists serve. See “Mercy News” for more details.

**NEW DA VINCI XI® SURGICAL ROBOT OPTIMAL FOR COMPLEX PROCEDURES, BENEFICIAL FOR PATIENTS**

Operating room 11 in PeriOp Services at Mercy central campus was recently remodeled to accommodate a new da Vinci Xi® surgical robot, enabling surgeons and the surgical team to accomplish minimally-invasive surgery in areas they have not been able to in the past.

The da Vinci Xi® surgical robot advances minimally-invasive surgery for surgeons by offering new technology. It features an overhead instrument with four arms designed to provide anatomical access from virtually any position, longer instrument shafts designed to allow surgeons to probe further, and sharper and more defined 3D vision. Surgeons are able to direct the robot from behind a console, which is in constant communication with the surgical bed where patients lay.

This new technology not only benefits surgeons, it also makes surgery easier for patients. Because the da Vinci Xi® surgical robot is minimally-invasive, patients tend to have quicker recovery times, resulting in a shorter length of stay and less post-operative pain than traditional surgery.

The robot has several surgical applications including surgical oncology, urology, gynecology, thoracic and colon/rectal cases. While many of these cases could have been performed in other operating rooms with larger, more invasive procedures, by utilizing the new da Vinci Xi® surgical robot, these cases are now able to result in the same (or better) outcome – and ideally get patients back to their normal lives much sooner.

Surgeons and surgical team members have completed training on the robot and are highly efficient with all aspects of this exciting new technology.

**CONTACT US**

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If you are interested in submitting information to be printed in the Bulletin, send it to PR and Marketing or call 515-247-3050.

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