SPIRIT OF MERCY AWARD FINALISTS ANNOUNCED

The Spirit of Mercy Award – now in its second year – is designed to recognize individuals committed to the Mission and Values of the Sisters of Mercy. The response to the call for nominations was exceptional this year, with more than 60 nominees submitted for consideration.

While the selection process was challenging due to the quality of candidates, a panel of individuals from both the Staff Advisory Council and Mission Advisory Council diligently reviewed each application and are pleased to announce the finalists, each representing one of our organizational Core Values.

These four colleagues will be honored at the 2016 Annual Service Award Dinner on April 28. While all are worthy of our respect and admiration, one of the four will be announced that evening as the overall Spirit of Mercy Award winner for this year, and will pack his or her bags for a memorable trip to the original home of the Sisters of Mercy in Ireland at a later date.

“We are privileged to serve the members of our community, but we are equally privileged to serve alongside many remarkable colleagues,” said Bob Ritz, Mercy president. “We would like to thank all of the nominators who suggested individuals for recognition. We would also like to thank members of the Staff Advisory Committee and the Mission Advisory Committee. These individuals worked diligently in making their selections – and their job wasn’t easy,” he pointed out.

Funds to support this award were provided through charitable gifts donated by community members in the name of our former Board Chair Steve Chapman.

Sincere thanks to all of the nominees and to those who took the time to submit nominations. Your efforts are greatly appreciated.

Starting this month, changes are being made to the award process moving forward. In the future, we will have monthly winners who will then be in the running to win the overall annual Spirit of Mercy award each year. Watch for more details about the Spirit of Mercy award in upcoming issues of the “Bulletin” newsletter.

REVERENCE
Janet Hanson, RN
Mercy Plastic Surgery

INTEGRITY
Dennis Zachary, M.D.
Mercy South Family Practice and Urgent Care

COMPASSION
Elizabeth Vitritto
House of Mercy

EXCELLENCE
Teri Reiff
Mercy Clinical Laboratory
Performance Culture Assessment (PCA) coming April 25-May 9

This coming Monday, April 25, all staff will receive an email from HealthStream (our third party survey vendor) with a link to the confidential survey. Watch “News Briefs” and the “Bulletin” for more information during the coming weeks, and be ready to share your thoughts. Your input is important and valued as we work to create a Remarkable Mercy Experience, not only for our patients and visitors, but for our colleagues too!

Good things happen when we all participate . . . .

For the next couple of weeks, some of your Mercy colleagues will share their reasons for taking the annual PCA. Your opinions matter!

“Taking the PCA survey allows us to celebrate our areas of excellence, and find areas of opportunity for our organization to grow once the results are in. The PCA survey allows an anonymous way to provide feedback to help us grow and become a stronger community and organization as a whole.”
Megan Bradke, Mercy Foundation

“The PCA is a time when we all have the opportunity to provide valuable feedback, celebrate our accomplishments, and take the pulse of our culture. I encourage everyone to empower themselves and take the PCA today.”
Chris Schooley, Mercy West Physical Therapy

A SPECIAL WEEK FOR MEDICAL LAB PROFESSIONALS

National Medical Laboratory Professionals Week is an annual celebration of the medical laboratory professionals and pathologists who play a vital role in every aspect of health care. It is estimated 70 percent of the information contained in the medical record is obtained from the laboratory – data critical for accurate and timely diagnosis of disease and for monitoring treatment therapies.

Mercy Clinical Laboratory (MCL) employs nine pathologists and more than 200 technical and support staff members, many of whom have educational backgrounds and professional certifications in cytology, histology, clinical laboratory science and phlebotomy. MCL’s dedicated professionals often work behind the scenes to bring emerging technologies and innovative ideas to improve health care delivery in the hospital and outpatient settings, and provide education to those entering into the laboratory field.

Take some time this week – and every week – to recognize our laboratory professionals for the contributions they make to Mercy and to their respective professions within laboratory health care.