SHOWING YOUR APPRECIATION: RECOGNIZING OUR MERCY FAMILY COLLEAGUES FOR LIVING UP

Colleagues are Living Up – every minute, every hour, every day. It is important to recognize those who consistently go above and beyond to provide a Remarkable Mercy Experience to our patients, families, guests, colleagues and community.

Kristy Lappe, Mercy West Lakes 5, was recently recognized by Kathy Goetz, vice president of peri-operative services/Mercy West Lakes administrator, at Mercy’s Administration huddle for consistently Living Up for her colleagues and patients.

“Living Up is going above and beyond and doing things without being asked. That’s what we see from Kristy,” Kathy said.

Kristy was honored as part of the LiveUp Jar recognition started in the Administration huddle by Mercy’s Chief Operations Officer Mike Wegner after he read a book entitled “O Great One!” by David Novak.

Through the LiveUp Jar recognition program, staff who attend the Administration huddle nominate a staff person and ask that person’s colleagues to write positive comments about the nominee’s contributions to Mercy. The comments are then placed in a jar and shared with the nominee at an Administration huddle.

Mercy staff members are being recognized through the LiveUp Jar recognition program, initiated in Administration by Mike Wegner, chief operations officer. One recent honoree is Kristy Lappe (third from left), shown (l-r) with Deb Willyard, Katie Hanson and Kathy Goetz.

This is just one example of ways to recognize our fellow staff members. Mike hopes all departments will be inspired to develop and implement informal, fun and meaningful staff appreciation initiatives for their areas.

VOLUNTEERS CREATE A REMARKABLE MERCY EXPERIENCE

Thanks to the volunteers for the extraordinary services I received as I went with my ex-wife to receive cancer treatments. When I walked in, two ladies at the information desk helped me get to my destination. One of them actually walked me there, with the help of a volunteer named Floyd. I have never been to a hospital that took care of people like these two ladies and that gentlemen who showed me the way. A big thank you to them and you for such fabulous service.

(This is an actual note from a family member. It has been edited for space purposes.)
Mercy Clinics Internal Medicine Central Campus will open Aug. 1 at 411 Laurel St., Suite A120, the location of the former family medicine clinic. The clinic will be open Monday-Friday, from 8 a.m. to 5 p.m. Appointments can be scheduled by calling (515) 643-0880.

Drs. Michael Blaess and Carol Horner, along with Dallas Sanders, PA-C, Emily McCaffrey, PA-C, and Karen Roos, diabetic educator, will see adult patients at the new internal medicine clinic. Dr. Blaess had been practicing at Family Medicine East Village. Horner, Sanders and Roos are moving from Mercy’s Internal Medicine Capitol location. McCaffrey is a new provider.

Providers who had been practicing at the Family Medicine Central Campus facility have relocated their practices to other locations. JoEllen Heims, D.O., is now practicing at Family Medicine Carlisle. Ronnie Hawkins, M.D., and Jill Sudak-Allison, LMFT, are now at Family Medicine East Village. Kevin Moore, M.D., and Susan Kennedy, D.O., now practice at Family Medicine West Grand. Elizabeth Gudgel, ARNP, now practices at Family Medicine and Urgent Care West.

Dr. Einar Bogason, Mercy Neurosurgery

Einar Bogason, M.D., has joined Mercy Neurosurgery as central Iowa’s only vascular neurosurgeon. He is one of only a few surgeons in the state of Iowa trained in “clipping” or “coiling” aneurysms, which stops them from additional rupturing or bleeding. His other areas of treatment include arteriovenous malformations (AVM), vascular tumors and brain and spinal tumor embolizations, and he will be the first surgeon in the Des Moines area to implement a new treatment for stroke prevention – mechanical thrombectomy.

Dr. Bogason attended medical school at the University of Iceland and completed his residency at Penn State Milton S. Hershey Medical Center, where he also completed a fellowship in endovascular neurosurgery.

Dr. Ravinder Kumar, Iowa Heart Center

Ravinder Kumar, M.D., recently joined Iowa Heart Center and is board certified in cardiovascular disease, echocardiography, nuclear cardiology, cardiovascular computed tomography and internal medicine. He completed his internal medicine residency through the University of Iowa in Des Moines, and his cardiovascular disease, interventional cardiology and advanced heart failure and transplant cardiology fellowships at the University of Iowa Hospitals & Clinics.

What’s Up?

Congratulations to . . .

Kelsey Foster, Family Medicine Indianola, and Shane, on the birth of their son, Maddox. Maddox was born on June 29, and is the couple’s first child.

Sympathy to . . .

Jocelyn Berger, Rehab Services, for the death of her grandfather.

Dr. Sharon Bertroche, Family Medicine Residency Program, for the death of her father-in-law.

Amy Hofland, Mercy West Medical Imaging, for the death of her father-in-law.

Samantha Kruse, Rehab Services, for the death of her father-in-law.

Elaine Merical, Mercy West Lakes, on the death of her mother and stepmother.

Mercy Scholars program applications being taken through July 31

The application period for the Mercy Scholars program for the Fall 2016 semester ends July 31. This program is for Mercy staff and their spouses/dependents. Staff members must work a 0.6 FTE or higher and have to have worked at Mercy for at least six months to be eligible. Contact gclark4@mercydesmoines.org for more information.

Welcome to the Mercy Family

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If you are interested in submitting information to be printed in the Bulletin, send it to PR and Marketing or call 515-247-3050.