PHYSICIAN ASSISTANTS RECEIVE STATEWIDE HONORS

Mercy Clinics’ providers Dallas Sanders, PA-C, and John Olson, PA-C, were honored by the Iowa Physician Assistant Society (IPAS) at its annual meeting Oct. 11. Sanders was named the 2017 Physician Assistant of the Year. Olson received the Lifetime Achievement Award.

Sanders has worked at Mercy Clinics since 2011 and currently practices at Internal Medicine Central Campus. Requirements for consideration of the Physician Assistant of the Year award include promoting the physician association, volunteering or mission work and being involved in the community.

Sanders attended the Physician Assistant Program at Touro College in New York, N.Y. He shares his knowledge and experience as a PA preceptor for the Des Moines University PA program, taking several PA students throughout the year, and is also an active diabetes educator. His colleagues see him as a hard-working professional with a positive outlook on every patient and scenario, and his patients love him and trust his judgment in every matter.

Olson recently retired from full-time duties, but still works PRN at Mercy Clinics Family Medicine & Urgent Care North. He was recognized with the Lifetime Achievement Award for his outstanding service to his patients and the PA profession. Requirements for consideration of this award include promoting the physician association, volunteering or mission work and leaving a lasting impression on the PA community.

Olson has had an accomplished 44-year career in the PA profession, and recently retired in July of this year. As an IPAS member for the past 40 years, he has advocated for and helped to promote the profession, and was instrumental in lobbying for—and obtaining—prescription privileges for PAs. For six years he volunteered on the PA Board, and served as IPAS President in 2000.

Olson has not only given back to the PA profession in an official capacity, but has also focused on patient care, serving the medically underserved at the Primary Health Care Clinic in Marshalltown, IA and in Appalachia for the National Health Service Corps.

OCTOBER

LIVEUP RECOGNITION SWEEPSTAKES WINNERS

The following individuals were recognized in October for Living Up and are the sweepstakes prize winners:

<table>
<thead>
<tr>
<th>Anthony Adibe</th>
<th>Wesley Daniel</th>
<th>Amber Myers</th>
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<tbody>
<tr>
<td>Rachel Anderson</td>
<td>Theresa Davis</td>
<td>Gia Paris</td>
</tr>
<tr>
<td>Sheila Bailey</td>
<td>Carlene Hoffman</td>
<td>Haley Rudd</td>
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<tr>
<td>Ann Blobaum</td>
<td>Amanda Miller</td>
<td>Katie Strodtman</td>
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<tr>
<td>Shelly Booth</td>
<td>Emina Milivic</td>
<td>Julie Tuel</td>
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Your Mercy colleagues are continuing to receive recognition from their peers for Living Up. Want to see what people are saying? Check out the recognitions at: https://mercydsmliveup.isrewards.com.
QUALITY RECOGNITION

Quality Management routinely recognizes departments for excellent outcomes with quality metrics by delivering treats for the staff. Recently recognized departments include:

- 6N – 100 percent compliance with all stroke core measures
- Labor/Birthing – 100 percent compliance with elective delivery core measure
- 8N – 100 percent compliance with immunization core measure for first month of flu season
- 9S – 100 percent compliance with immunization core measure for first quarter of flu season
- 8S – 100 percent compliance with immunization core measure for first quarter of flu season
- MWL 5 – 100 percent compliance with critical results documentation and timeliness
- 5S – 100 percent compliance with VTE prophylaxis for five months and 100 percent critical lab documentation
- 5N – 100 percent compliance with VTE prophylaxis for four months

NICU staff was recently recognized by the Quality Management team for 100 percent compliance with NICU central line care from June 2016 to August 2017.

TURKEY TOSS IS HERE!

Thanksgiving is a time to reflect on the many blessings we enjoy throughout the year and often involves gatherings of friends and family to celebrate the holiday season. In the spirit of giving, Mercy colleagues will once again receive a free turkey as a token of appreciation for the hard work and dedication put forth to serve our patients, families and guests. To receive your turkey, you must have a coupon from your manager or direct supervisor. Dates, times and locations for Turkey Toss distribution are included on the coupon and can also be found in Mercy News Briefs.

COMPLIANCE IS EVERYONE’S RESPONSIBILITY

Mercy’s Compliance and Integrity Line was established specifically for employees to report serious concerns or potential violations in the work environment. Concerns can be reported anonymously by calling (866) 477-4661 or online at www.mycompliancereport.com, using access code THO. The Compliance and Integrity Line is available 24-hours a day, seven-days a week, 365 days a year. Most situations are investigated and resolved in less than 30 days. Inquiries can also be directed to Nancy Ruzicka, director of integrity & compliance, privacy official, at (515) 643-4557.

MEDICAL SERVICES PROFESSIONALS WEEK

During National Medical Staff Services Awareness Week, Nov. 5-11, we recognize Mercy’s Medical Services Professionals (MSP) and the vital role they play in the care we provide. MSPs are experts in provider credentialing and privileging, medical staff organization, accreditation and regulatory compliance and provider relations. They are dedicated to making certain all patients receive care from practitioners who are properly educated, licensed and trained in their specialty.