Safety is important in everything we do! Mercy’s safety coaches play a very important role in the organization, assuring our patients and staff stay safe. Recently the safety coaches were celebrated at recognition events that took place at Mercy’s central campus and Mercy West Lakes. “We Celebrate You” was the theme for this fourth annual event where coaches were recognized by their leader and members of senior leadership. The celebrations highlighted the program’s people and successes!

Mercy has approximately 75 safety coaches working in various departments throughout the organization. The coaches receive special training to provide peer checking and peer coaching in and outside of their departments. They make observations and encourage the use of error prevention techniques to help provide a safe environment for our patients and staff. The safety coaches meet monthly to review observation tools, discuss safety coach challenges, share best practices and lessons learned, review safety initiatives from the SafetyFirst Top Ten Focus list, and safety concerns/initiatives in their departments.

Thank you to the safety coaches for their dedication to keeping our patients and staff safe. They are a huge part of a strong safety culture and our journey to high reliability!

Celebrating Safety Coaches

Joan Anderson  Sandra Gansch  Holly Morgan  Barbara Saville  Sarah Tollari
Swapna Aurora  Christina Gillen  Stephanie Morlan  Kelli Schnurr  Toni Vanderpool
Jessica Bair  Jessica Gonzalez  Michelle Morrill  Alayna Spiece  Betty Vasquez
Kari Barker  Brian Hardie  Vlasta Mujanovic  Terry Newbury  Keith Wachter
Jordan Bower  Patricia Hartman  Kristi Northway  Angie Olsem  Haylee Wilkening
Stevi Breitman  Janel Hartwigsen  Matt Pasma  Jacque Perkins  Amanda Wingate
Megan Brodie  Tracy Hilsabeck  Ryan Pollock  Katherine Popp  Kelly Winters
Kailey Buhman  Dylan Horton  Schweitzer Hsu  Jennifer Rouse  Samantha Wipperman
Kerrie Bunnell  Staci Hoy  Rebecca Johll  Timothy Puck  Kaylee Woody
Cassidie Brimm  Angela Carroll  Cynthia Cordero  Amanda Dahlstrom  Michelle Formaro
Sara Kraus  Cindy Julian  Polly Kellogg  Emily Koehn  Jennifer Friedrickson
Kelli Deutymeyer  Lori Kennedy  Matthew Klein  Emily Koehn  Daniel Mecomas
Karen Dluhos  Emily Koehn  Lora Reints  Ellen Reiter  Kaylee Woody
Melissa Doyle  Sara Kraus  Susan Leatherman  Kayla Ledger  Lynne Evans
Rhonda Edwards  Susan Leatherman  Kayla Ledger  Jessica Light  Dinah Ferguson
Katrina Emery  Kayla Ledger  Kelly Lynn  Brenda Mahecha  Crystal Filippelli
Lynne Evans  Jessica Light  Brenda Mahecha  Michelle McGrath-Rothmeyer  Michelle Formaro
Dixie Ferguson  Kelly Lynn  Brenda Mahecha  Michelle McGrath-Rothmeyer  Jennifer Friedrickson
Not all capital improvements making up Mercy’s Master Campus Plan are brick and mortar; some are on the softer side. Throughout the month of June, Mercy replaced more than 200 aging hospital beds with state-of-the-art Centrel™ Smart+ beds from Hill-Rom®. As additional capital funds become available, remaining units will also receive updated equipment.

Delivered to various critical care, medical, surgery and telemetry floors on central campus, the new beds are purposefully designed to address patient safety and satisfaction, with features that also benefit the patient’s care team.

For example, caregivers can check the safety status for fall risk at a glance by viewing the icons projected onto the floor when side rails are not set to facility protocol; the bed exit alert is on or off; or the bed is not in the lowest position. The new beds also provide verbal safety prompts to caution caregivers and patients.

Other key features include:

- A USB port for charging a patient’s personal mobile devices and a storage area to keep them within easy reach
- A motion-activated nightlight to illuminate the path, along with lighted side rail handgrips to help guide patients to and from bed
- One-button assistance for standing and moving the bed into a chair position
- Support surfaces that manage pressure and moisture, helping prevent wounds and promote healing
- An Advanced Slideguard® feature to help the patient stay in position when the head of the bed is moved up or down

Several of the beds replaced during the recent upgrade were donated to Mercy College of Health Sciences for use in their skills lab, while others were moved out of service.