Advancing our Culture: new materials available

As we approach the one-year milestone of MercyOne coming together as a formal, unified system and brand on Feb. 1, we continue to advance our Culture work and live our Mission.

MercyOne’s Culture Cabinet, comprised of leaders from each market, listened to colleagues’ feedback to enhance our Culture materials. Updated materials are now available at MercyOne.org/culture, including:

• Updated meeting agenda, meeting minutes and combined agenda/minutes templates
• Printable posters to showcase our Mission, Vision, Key Results and Cultural Beliefs (plus a poster that includes all on one)
• Printable Focused Recognition card
• Key Results packet, with information to help you and your team understand and easily recall the Key Results
• Focused Storytelling examples from colleagues across the system to use in meetings, huddles or any other group settings to expand the impact of our cultural shifts (or, share your own!)

MercyOne Mission:

MercyOne serves with fidelity to the Gospel as a compassionate, healing ministry of Jesus Christ to transform the health of our communities.

Ruan Neurology receives prestigious award from MS Moments

On Dec. 11, 2019, MercyOne Ruan Neurology Care received the Lifetime Achievement Award from MS Moments for significantly supporting the organization’s success during the last four years. This award acknowledges the unwavering, consistent commitment of MercyOne providers to go above and beyond for families living with multiple sclerosis (MS) by speaking at educational dinners and educating throughout Iowa, the U.S. and the world,

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displaying an infectious love for MS Moments and its mission.

MS Moments’ mission is to provide financial assistance in the form of grants to Iowans and their immediate family members for free health club access, acupuncture, medical massage, technology assistance and other resources.

Cardiac rehab now available in West Des Moines

MercyOne Des Moines Cardiac Rehabilitation has expanded to MercyOne Heart Center West Des Moines. Located on the second floor of the cardiovascular testing suite, the program began on Jan. 6, 2020. Services include monitored and supervised exercise, risk factor education and lifestyle counseling, and are available on Mondays, Wednesdays and Fridays.

Cardiac rehab is designed to help patients return to their optimum level of health following a cardiac procedure or event and reduce the risk of future problems. “Adding a second location increases access, promotes participation and better the patient experience for those living in the western communities,” said program manager Eric Larson. “Our goal is to help patients recover faster, feel better and reduce their risk.”

Patients must receive a doctor’s referral to participate in cardiac rehab. The staff will discuss location options with the patients.

Now open: Ronald McDonald House at MercyOne Children’s Hospital

The Ronald McDonald House at MercyOne Children’s Hospital opened on Tuesday, Jan. 7. Before the families moved in, members of the media, donors and leaders were invited to a ribbon cutting held on Monday.

Pictured left to right are Kathy Goetz, vice president of Women’s Services and MercyOne Children’s Hospital; Mark Hasek, board chair of the Ronald McDonald House Charities of Central Iowa; Sheila Mahan, vice president of programs for Des Moines Downtown Chamber; Brenda Miller, executive director of Ronald McDonald House Charities of Central Iowa; Dr. Cary Murphy, neonatologist at MercyOne Children’s Hospital NICU and Ronald McDonald House Charities of Central Iowa board member; and Karl Keeler, president of MercyOne Central Iowa

For more information, call 515-633-3976.