Bogason receives Angel of Mercy

The past year has been difficult in so many ways. Despite the setbacks and hardships, hopes and successes do exist. One such example is the recent receipt by Einar Bogason, MD, MercyOne Des Moines Neurosurgery’s of an Angel of Mercy Award for a life-saving thrombectomy procedure.

His nominator shared the following about the care their mother received under Dr. Bogason:

“When I got the call from my dad that my mom had suffered a stroke, I knew the outcome could be devastating. I knew that time equals brain, and her recovery could take its toll on all of us. I thought I’d never get to have another conversation with my mom. Fast forward just two short days later and my mom was at home, talking to me on Facetime. I am still in disbelief. How can this be? How can she have no deficits? Fast action by your clinicians, years of training, investment, artistry, heart... all words that come to mind. None of the words I’ll write today can adequately thank you for the gift you have given our family.

“With an unknown time of onset, the only course was a thrombectomy. I am grateful, Dr. Bogason. You are the reason for my mom’s outcome. Without your vision and drive, she would have waited many more hours to get a thrombectomy in Iowa City. I do not know the names of all the caregivers who helped my mom, but I wish I did. You are heroes. Compassionate, caring, running in – despite fears of COVID.

“I want to thank you for giving us all a second chance. Nothing will be left unsaid. The joy on my dad’s face is something I have never seen before. We thought we lost her, and we will not take this gift for granted. My tears have dried, but the imprint of this experience is forever on my heart.”

MercyOne Des Moines Foundation’s Angels of Mercy Program provides patients and their families the opportunity to honor a MercyOne Central Iowa health care provider by sharing a story or making a philanthropic gift in their honor.

“Through philanthropy, the patient’s family was able to honor Dr. Bogason and his team while contributing to funding opportunities in neuroscience,” said Shannon Cofield, president of MercyOne Des Moines Foundation. “We applaud Dr. Bogason and the Stroke Team for their innovation and personalized care of this patient, which led to a positive consumer experience.”

For more information about the Angels of Mercy Program, visit MercyOne.org/desmoinesfoundation.

Google Workspace coming in February: share your opinions today

Beginning Feb. 22, 2021, MercyOne Central Iowa will move from Microsoft Office to Google Workspace tools. Email, calendars, contacts, word processing, spreadsheets, presentations and more will be created in Google Workspace applications. To start, colleagues will have access to Google Workspace and existing Microsoft Office...
Latest honoree of The DAISY Award®

Jorden Kolpin, RN, is MercyOne’s newest honoree of The DAISY Award®, with which she was recently presented with several of her colleagues in attendance. Kolpin, who works on the fourth floor of MercyOne West Des Moines Medical Center, was nominated by a patient to recognize the wonderfully compassionate care she provided. The following is an excerpt from the nomination form.

“Jorden was the first nurse to greet me as I came out of recovery after having a total hip replacement. Her mannerism was so sweet and caring. She made me feel like I was the only patient she had to attend to. I was so scared to get up for the first time, but Jorden was patient with me and assured me that they would not let me fall. She cheered me on. When she was leaving for the night, she came to say goodbye and asked if I needed anything and introduced me to my next nurse. Jorden goes above and beyond, and you can tell she loves her job! Thanks, Jorden, for making my experience so much better!”

Google Workspace

applications (Outlook will become send-only), with everything transitioning solely to Google Workspace over time. Learn more about this exciting upcoming change on the MercyOne Central Iowa intranet, and on the dedicated, “Get Going with Google” website.

Action requested: Please take five minutes to fill out the January Get Going with Google Opinion Survey. Your candid opinions and feedback will be used to help the Get Going with Google project team understand what you need to effectively transition to Google Workspace and minimize impact to daily operations. Your insight around what is working well, what you want to see more of, and what can be improved will enable the project team to better support you through this change.

Team Engagement

Congratulations

Linda Goodwin, MercyOne Central Iowa Chief Operations Officer and Chief Nursing Executive, on a recent reassignment as vice president of Clinical and Operational Integration and Transformation with the MercyOne System Office, effective Monday, Feb. 15, 2021.