MercyOne Core Values are alive in MercyOne Newton Spirit of Mercy Award Winner

MercyOne Newton Medical Center is a vital part of the MercyOne Family. Outstanding colleagues like Craig Hudson demonstrate MercyOne Newton Medical Center’s commitment to patients, each other and the community. His servant’s heart exemplifies the MercyOne Mission and Vision and make Hudson a Spirit of Mercy Award winner.

Craig Hudson works in the Plant Operations department, and is known for helping wherever needed, well outside his vital role of delivery equipment maintenance and facility repairs. For example, at one point when MercyOne Newton was between on-site chaplains, Hudson graciously stepped in to read aloud the hospital’s daily overhead prayer. He also took the initiative to organize a bible study for staff members.

"Craig has a gracious demeanor, serving and leading in a soft-spoken, humble manner," said nominator Chad Kelley, Ancillary Services director at MercyOne Newton. "He doesn't only offer kind words – he lives his beliefs through his actions. At one time, Craig found a homeless individual asleep in our chapel, and gave him his own pair of shoes. Craig shows us that, regardless of your role or title in the hospital, we all have the ability to offer generosity, kindness and support to our patients and the most vulnerable members of our community."

Hudson was humbled to receive the Spirit of Mercy Award. "I'd like to say thanks," he said during the ceremony, which was attended by his wife, daughter and parents. "When the pandemic first hit, doubt and fear and anxiety all surfaced. But you can't let fear define you as a person. Live by faith. God is in control. Count our blessings every day."

Thank you Craig Hudson for your daily example and congratulations on your Spirit of Mercy Award!

“Craig shows us that, regardless of your role or title in the hospital, we all have the ability to offer generosity, kindness and support to our patients and the most vulnerable members of our community.” - Chad Kelley

Photo above: (L to R) Joe Fenner, Plant Operations manager, Craig Hudson, Spirit of Mercy Award winner, and Chad Kelley, Ancillary Services director
Google Workspace global go live – delayed until April 12

In response to the continued focus on the ongoing COVID-19 crisis, the global go live date for Google Workspace has been moved from Feb. 22, to Monday, April 12, 2021. Early adopters (including MercyOne’s Google Guides) will go live a bit sooner – Monday, March 15.

With the additional time to prepare, the Get Going with Google project team will continue work to create an even smoother transition with information, training and preparedness activities. For more information about Google Workspace, please visit the dedicated Get Going with Google site.

MercyOne Integrity & Compliance/Privacy

Tax-related identity theft

By Bryan Saunders, division cybersecurity officer for the MercyOne Central Iowa region

Tax-related identity theft occurs when someone uses your stolen Social Security number to file a tax return claiming a fraudulent refund.

Know the warning signs

Be alert to the possibility that you may be a victim of tax-related identity theft if you are contacted by the IRS or your tax professional/provider about:

- More than one tax return was filed using your Social Security Number.
- You owe additional tax, refund offset or have had collection actions taken against you for a year you did not file a tax return.
- IRS records indicate you received wages or other income from an employer for whom you did not work.

NOTE: The IRS does not initiate contact with taxpayers by email to request personal or financial information. This includes any type of electronic communication, such as text messages and social media channels.

How to reduce your risk

- Always use security software with firewall and anti-virus protections.
- Use strong and different passwords on each online account.
- Learn to recognize and avoid phishing emails, threatening calls and texts from thieves posing as legitimate organizations such as your bank, credit card companies, and even the IRS.
- Don’t click on links or download attachments from unknown or suspicious emails.
- Don’t routinely carry Social Security cards or documents with it on them, and make sure your tax records are secure.
- Protect your personal information and that of any dependents.
- Don’t automatically give a business (or anyone) your Social Security Number just because they ask for it.
- Don’t give personal information over the phone, through the mail or on the Intranet unless you have initiated the contact, or you are sure you know with whom you are dealing.
- Check your credit report every 12 months.

The IRS does not initiate contact with taxpayers by email to request personal or financial information.

If you are suspicious that a patient may be the victim or perpetrator of identity theft, contact Laurel Fleming (lfleming@merdesmoines.org) or Tosha Peterson (Tpeterson5@mercydesmoines.org).