Mendoza recognized with The DAISY Award®

Maxine Mendoza, RN, with the Labor and Delivery unit at MercyOne Des Moines Medical Center, is Central Iowa’s most recent honoree of The DAISY Award®. Mendoza was nominated by a colleague in recognition of the compassionate and personalized care she provides – especially to our patients for whom Spanish is their primary language. The following is an excerpt from Mendoza’s nomination.

“Maxine, who is Spanish-speaking, has been spending the last several months volunteering to come down to the COVID-ICU and do ZOOM conferences with Spanish-speaking patients and their families. The patients and their families are so grateful for her willingness to help bridge the communication gap. As part of the health care team, we have been so grateful, as well, as this helps us find out information about the patient and provide the family with the information they need.

“One patient in particular has been in the hospital for more than two months. His family is very far away and unable to speak much English. Maxine has been going to visit him routinely so that he has someone at MercyOne who he can interact with more often. The compassion and generosity Maxine has demonstrated over these past few months has been instrumental in the care of these patients. She has truly made a difference, and I can’t thank her enough!”

Find out more or submit a nomination at MercyOne.org/daisy.

Coming April 12:
Transition from Microsoft Office to Google Workspace

MercyOne Central Iowa will transition from Microsoft Office and Outlook to the Google Workspace platform on Monday, April 12, for email, calendars, contacts, chat, word processing, spreadsheets, presentations and more. (You will retain temporary edit access in Microsoft Office applications and view-only access in Microsoft Outlook to make the transition easier.)

To learn more about what to expect during the coming weeks and what this change means for MercyOne as part of CommonSpirit Health, check out the, “Top 20 Get Going with Google” FAQ.

Support for colleagues before, during and after this transition will include:

• Communications – You will receive a series of detailed communications via email from MercyOne and the Get Going with Google program, leading up to April 12.
Google Workspace  Continued from first page

- **Pre-Go Live Training** – Various sessions to help prepare you for everything you need to know prior to the transition will take place March 29–April 9, and are available for registration on the [Get Going with Google site training calendar](#).

- **Post-Go Live Training** – Training will cover a wide range of topics to help colleagues navigate the new ways of working with the different Google Workspace applications. Sessions will take place April 12–May 7, and are also available for registration on the [Get Going with Google site training calendar](#).

- **Google Guides** – A network of super-users, called “Google Guides,” will help support colleagues during the transition to Google Workspace. You will be able to go to your designated Google Guides with training and “how-to” questions as you get accustomed to the new system.

Please make every effort to read the program communications you receive and attend training, so you are well-prepared for the move to Google Workspace. Please note, if you only use Microsoft Outlook or Office applications on a limited basis, training, videos and how-to guides are being tailored especially for you. Of course, for more frequent users, there will be an array of courses and other resources available.

Stay up to date on our move to Google Workspace by visiting the [Get Going with Google site](#), where you’ll find training, communications, frequently asked questions and more. The site is continuously updated to reflect the latest Get Going with Google program information.

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### Welcome new providers

- **Dante Dali, DO**
  - Iowa Heart Center

- **Viet H. Le, MD, MS, FACS**
  - Des Moines Surgical Group

- **Mayin Lin, MD, FACS**
  - Des Moines Surgical Group

- **Juston Meier, ARNP**
  - Des Moines Pulmonary and Infectious Disease Care

- **Jason Picconi, MD, PhD**
  - Perinatal Center

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### MercyOne and Premier Health advancing partnership due diligence

MercyOne and Premier Health – a leading independent, national urgent care operator – are exploring a joint venture agreement for current and future MercyOne urgent care clinics. This partnership will further advance our Vision to set the standard for a personalized and radically convenient system of health services.

Watch for updates and additional details as we finalize the due diligence work and review by relevant leadership. Please address any initial questions to MercyOne Medical Group – Central Iowa Vice President of Operations Sam Ayres, or MercyOne Medical Group President Rob Heen.

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**Ambulatory Growth**