The Bulletin

Spirit of Mercy Award winner uses MercyOne Values to add quality and stability for patients and colleagues

The nomination for our latest Spirit of Mercy Award winner sums up today’s health care environment well — ‘nursing looks very little like it did yesterday.’ Change and innovation are constant and must be embraced to deliver our best care to every patient. Roxanne Tedder, 8 North unit director, lives the MercyOne Values in serving our patients and her colleagues. It also made Roxanne our latest Spirit of Mercy Award winner.

Peers say Roxanne’s commitment to patients, her team and MercyOne Des Moines is easy to see. They say she always puts patients’ needs and safety first. Roxanne sees the MercyOne Values as an anchor which helps sharpen the focus on patient care when change might be needed. She works side-by-side with her colleagues to encourage them as new care processes are developed or piloted in her unit. She has found there is significant strength and success when colleagues are One. Colleagues say this positivity has even impacted “sister units,” as Roxanne’s team has reached out to help areas that might be challenged by critical staffing needs.

Her peers believe Roxanne is very attuned to her team as individuals. They say she is supportive, fair and caring. Colleagues frequently respond to needs for schedule changes and extra hours. Roxanne also nurtures colleague input in developing solutions for care. The end-result is a win for the patient and MercyOne Des Moines — Personalized Care that meets a patient’s specific needs.

Under Roxanne’s guidance many have learned change isn’t something to fear. She helps colleagues focus on the Mercy Values and on patients.

Thank you, Roxanne, for your leadership and your constant efforts to improve the care we provide.

April is National Donate Life Month

Each April, MercyOne Transplant Care, Iowa Donor Network, Lions Eye Bank and colleagues at MercyOne Des Moines and MercyOne West Des Moines join in the observance of National Donate Life Month. This is a time to thank the people and families who have made the decision to donate organs for transplantation. It is also a time to celebrate the lives positively changed by a transplant.

We hope you can participate in some of the events in April to raise awareness of the importance of organ donation.

Thanks, Doc!

We are proud to celebrate our physicians who set the standard for personalized and radically convenient health care each and every day.

Happy Doctors’ Day!

Consumer Experience
MercyOne Des Moines Medical Center sponsors Science Center exhibition

As a leader in behavioral health care services in central Iowa, MercyOne Des Moines Medical Center is proud to be a sponsor of the exhibition Mental Health: Mind Matters. The internationally touring exhibit about behavioral illness is on display at the Science Center of Iowa through April 28.

The exhibit is interactive and allows attendees to experience some symptoms of behavioral illnesses and addiction. Recently, MercyOne Des Moines hosted a discussion on overcoming addiction at the Science Center. In a MercyOne exhibit, individuals shared their stories of progress in addressing addiction and behavioral illnesses through art and additional services.

Romkey named to “40 under 40” list

Matt Romkey, vice president of enrollment and external engagement for Mercy College of Health Sciences, was recently named to the Des Moines Business Record’s 2019 “Forty Under 40” list. The 40 business leaders honored, all under age 40, have demonstrated impressive career achievements and deep community involvement. Honorees were selected by past award winners. Eight hundred individuals have been honored since the Business Record began the list in 2000.

Romkey joined Mercy College in 2017. Prior to that, he spent several years raising funds and awareness for children’s hospitals throughout Iowa, Michigan and Florida. During that time he was responsible for raising nearly 50 million dollars.

“I am honored to be considered and for the opportunity to represent Mercy College of Health Sciences. This recognition is an acknowledgment of the many recent accomplishments that have taken place at the College,” said Matt. “I’m proud to be a conduit to celebrate and elevate these achievements.”

Matt and his wife, Hilary, are parents of twin boys, with another baby on the way. “I continually strive to be more present with my family. By being actively engaged in philanthropy and volunteerism in the Des Moines community, I know I’m making a better place for my family and others,” he said. “Leading by example for my family, peers and colleagues is rewarding, and watching our work make an impact is even more fulfilling.”

Congratulations, Matt!