About Us

Our Vision

MercyOne Central Iowa will set the standard for a personalized and radically convenient care.

MercyOne Central Iowa operates four not-for-profit, Catholic medical centers, as well as two specialty hospitals, providing a total of 965 licensed beds:

- MercyOne Des Moines Medical Center
- MercyOne West Des Moines Medical Center
- MercyOne Newton Medical Center
- MercyOne Centerville Medical Center
- MercyOne Children’s Hospital
- MercyOne Clive Rehabilitation Hospital

With more than 7,000 colleagues and a medical staff of more than 1,000 physicians and allied health professionals, MercyOne Central Iowa is one of Iowa’s largest employers.

MercyOne Medical Group – Central Iowa is one of Iowa’s largest multispecialty clinic systems, made up of more than 50 primary care, pediatric, internal medicine and specialty clinics located throughout Dallas, Jasper, Polk, Wapello, Warren and Webster counties.

MercyOne Central Iowa has several additional ministries including: Mercy College of Health Sciences, MercyOne Des Moines Foundation, MercyOne Health & Fitness Center and MercyOne Population Health Service Organization.

In addition, 14 of Iowa’s community hospitals – from Bloomfield and Webster City to Greenfield and beyond – have chosen to affiliate with MercyOne Central Iowa. Through contracted relationships, MercyOne provides management and support services to these community hospitals, who work together to share best practices and process improvements, improve quality and service, and lower the cost of care.

MercyOne Central Iowa is a member of MercyOne, which was founded in 1998 through a collaboration between CommonSpirit Health and Trinity Health – two of the country’s foremost, not-for-profit Catholic health organizations. The MercyOne system has more than 20,000 colleagues in Iowa and surrounding states. For additional information, please visit MercyOne.org.

Founded by the Sisters of Mercy in 1893, MercyOne Des Moines Medical Center is:

- The longest continually operating hospital in Des Moines
- Iowa’s largest medical center
- One of the Midwest’s largest referral centers
SELECT AWARDS & ACCOMPLISHMENTS
IN FISCAL YEAR 2019

MercyOne Central Iowa received many accolades for quality care and excellence, both locally and on a national level. A few examples include:

- MercyOne Des Moines Medical Center is a Best Regional Hospital for 2018–2019 by U.S. News & World Report, ranking number one in the Des Moines metro area and second in Iowa. Eight areas are recognized as “high performing” – abdominal aortic aneurysm repair, aortic valve surgery, heart bypass surgery, heart failure care, chronic obstructive pulmonary disease (COPD), colon cancer surgery, hip replacement and knee replacement.

- As one of the 100 great hospitals in the U.S. according to Becker’s Healthcare, MercyOne Des Moines Medical Center is among the nation’s high-performing hospitals, recognized for excellence in clinical care, patient outcomes and staff and physician satisfaction.

- MercyOne Des Moines Medical Center is spotlighted by IBM Watson Health™ as one of the top 50 cardiovascular hospitals in the U.S. based on a balanced scorecard of publicly available clinical, operational and patient satisfaction metrics and data.

- MercyOne Des Moines Medical Center is a recipient of the American Heart Association/American Stroke Association Get With The Guidelines®-Stroke Gold Plus Quality Achievement Award and Target: Stroke™ Honor Roll Elite Award for a commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized, research-based guidelines based on the latest scientific evidence.

- MercyOne Des Moines Laboratory earned continuous accreditation since the College of American Pathologists Laboratory Accreditation Program began in 1964. One of just 41 labs to receive the honor, MercyOne Des Moines Laboratory is the only lab in Iowa to make the list.

- MercyOne Des Moines Cancer Center earned the prestigious National Accreditation Program for Rectal Cancer Certification (NAPRC) from the American College of Surgeons (ACS). MercyOne is one of just five programs in the nation to achieve this designation, and the first non-pilot hospital to be accredited. Currently, only 15 hospitals across the country have received the NAPRC accreditation. To earn the voluntary NAPRC accreditation, MercyOne Des Moines Cancer Center met 19 standards, including the establishment of a rectal cancer multidisciplinary team (RC-MDT) that includes clinical representatives from surgery, pathology, radiology, radiation oncology and medical oncology.

FACTS & FIGURES
FISCAL YEAR 2019
(JULY 1, 2018 – JUNE 30, 2019)*

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total inpatient admissions</td>
<td>32,496</td>
</tr>
<tr>
<td>Newborns</td>
<td>4,048</td>
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<tr>
<td>Outpatient visits</td>
<td>255,743</td>
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<tr>
<td>Surgeries (procedures)</td>
<td>21,811</td>
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<tr>
<td>Medical imaging procedures</td>
<td>252,057</td>
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<tr>
<td>Laboratory procedures</td>
<td>3,059,099</td>
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<tr>
<td>Emergency department visits</td>
<td>80,585</td>
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<tr>
<td>Charity care, community benefit</td>
<td>$48,178,000</td>
</tr>
</tbody>
</table>

Community benefit is provided through education, community health services, outreach programs, charity care and unreimbursed Medicaid cost.

*MercyOne Des Moines Medical Center, MercyOne West Des Moines Medical Center, MercyOne Medical Group – Central Iowa