Des Moines Laboratory Update

Date: May 30, 2019

Atlas Questions added

A Test Level Question has been added in Atlas for the following tests to remind ordering personnel to include ICD 10 diagnosis codes with each order.

- JAK2 V617F Mutation Detection
- BCR-ABL Gene Rearrangement
- JAK2 Eon 12-14 Mutation Analysis
- BCR ABL FISH

Thank you for choosing MercyOne Des Moines Laboratory.
Test Level Questions have been added in Atlas for the **Expanded Ova and Parasite** test. The State Hygienic Laboratory performs this testing and needs to know if the patient has travelled outside the country and if so where.

Contradictory Diagnosis Codes

Some payors are denying claims when contradictory diagnosis codes are present on the claim. When this happens, we will reach out to the provider’s office (via fax) to help resolve the discrepancy to ensure coverage. Most payors refer to the CMS official guideline for coding and reporting, hence “CMS” is referenced in the notice even though the payor may not be Medicare.

The fax notice states the following:

“Insurance is denying this claim. Based on the CMS official guideline for coding and reporting, the diagnosis codes provided are conflicting due to a specified and non-specified code or contradictory diagnosis code provided. Please review the link below for the policy and list of excluded diagnosis codes and remove the excluded diagnosis code if consistent with the patient’s medical record.”

The link provided on the fax will help guide which codes should be considered to remove. Please provide the corrections and fax back to the 844 number listed on the fax notification.

If you have any questions, please contact Mona Dinnauer, Laboratory Director - Outreach Services at 515-643-4933.

Thank you for choosing MercyOne Des Moines Laboratory.