For more information, contact these compliance resources:

- **Sarah Kleaveland Kupczak**  
  *Vice President (System)*  
  (414) 465-3508

- **Rich Andersen**  
  *Director (Southeast Wisconsin)*  
  (414) 465-3547

- **Lora Dinsdale**  
  *Director (Iowa)*  
  (319) 272-7843

- **Ismene Munch**  
  *Director (Marianjoy)*  
  (630) 909-7076

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**Mission**

Wheaton Franciscan Healthcare is committed to living out the healing ministry of Jesus by providing exceptional and compassionate health care service that promotes the dignity and well being of the people we serve.
The Wheaton Franciscan Healthcare values are our standards of conduct. Our Corporate Compliance Program policy outlines more thoroughly the responsibility that our associates have to comply with all laws, regulations, and policies. Wheaton Franciscan Healthcare has developed additional policies specific to a particular area and topic to outline appropriate business practices. Examples of policy areas include:

- Patient Privacy (HIPAA and HITECH)
- Anti-Dumping/The Emergency Medical Treatment and Active Labor Act (EMTALA)
- Identity Theft Prevention
- Conflicts of Interest
- Gifts and Gratuities
- Patient Rights and Responsibilities
- Billing

A key element of our compliance program is establishing and maintaining communications within the organization about compliance topics. While communication occurs during annual education sessions, ongoing communication is essential. Associates are encouraged to raise any compliance concerns to their manager.

The Wheaton Franciscan Healthcare Corporate Compliance Program has also engaged an outside vendor to maintain a compliance hotline. The compliance hotline allows callers to anonymously report compliance concerns 24 hours a day, 7 days a week.

Compliance Hotline: 1-888-704-7794