

Laboratory Update

We are pleased to announce, effective May 31, 2025, MercyOne will transition its Electronic Medical Record (EMR) System to Epic TogetherCare. Consequently, the Atlas website and interface will be discontinued on the same date. After May 31, clients who previously used Atlas for placing orders will need to switch to manual requisitions and label their own specimens. Clients with their own EMR systems should have been contacted by the Epic/Medicity team to arrange interfacing and communication between the two systems. Clients who need to access patient information from MercyOne's EPIC EMR will be allowed access through EpicCare Link.

What is Epic, Medicity, and EpicCare Link?

Epic

- Epic is a comprehensive electronic health record (EHR) system used by MercyOne hospitals, clinics, and healthcare providers.

Medicity

- Medicity is an interface engine. It is used as a pass-thru for ordering and result information. In simple terms, it's what is used to communicate between the client's current EMR system and EPIC.

EpicCare Link

- EpicCare Link allows independent providers and other clinical roles access to a subset of patient data within Epic, such as placing orders and viewing patient results. It is a tool to facilitate care coordination and communication between different healthcare providers and organizations.

What are the manual requisition requirements?

MercyOne will distribute new manual requisition forms prior to go-live. These forms will feature updated test names, codes, and other relevant details. For all clients with new patients, patient information will need to be submitted to EPIC via a manual requisition for the initial order along with the patient samples, insurance and billing information. *All insurance information including updates need to either written on the paper requisition or attached.

Each requisition must include the following information:

Patient

- Full Legal Name- (Use Driver's License or Government Issued Identification Only)
- Date of Birth
- Sex
- Diagnosis Code(s)- (Only If Billing Insurance)
- Test Name/Code
- Bill Type

Provider

- Full Legal Name
- NPI Number

What are the minimum sample label requirements?

Each specimen container must include at least two unique patient-specific identifiers:

- Patient's Full Name: The patient's complete legal first and last name is required.
- Date of Birth (DOB): The patient's date of birth is required.
 - Room numbers are not an identifier

Additionally, each specimen must have:

- Collection Date and Time (Military): MM/DD/YY 00:00
- Tube Color/Type (Only for Aliquoted Specimens)

*These label requirements are **mandatory**. Failure to complete these correctly will cause testing delays and possible specimen rejection. Avoid usage of permanent markers and gel pens as they tend to smear and make the information illegible.*

After Atlas is discontinued, where do I find ordering and specimen information?

For inquiries about specimen requirements, storage, and stability that were previously available in Atlas, please refer to the MercyOne Des Moines Test Catalog. For all other testing-related questions, contact Client Services at 515-247-4471.

Test Catalog: <https://mercyonedesmoineslaboratory.testcatalog.org/>