**MEETING MINUTES**

***Aim to have your minutes out to participants 24-48 hours after the meeting and include follow up on the who, what, when to enhance meeting outcomes through task completion!***

GROUP/MEETING NAME

DATE / TIME

SITE / LOCATION

CALL IN INFORMATION

RECORDER

PARTICIPANTS

EXCUSED

| **Item** | **Discussion** | **Next Steps** | **Responsible Party** |
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**Our Mission**

MercyOne serves with fidelity to the Gospel as a compassionate, healing ministry of Jesus Christ to transform the health of our communities.

**Our Vision**

MercyOne will set the standard for a personalized and radically convenient system of health services.

**Our Values**

Integrity, Commitment to the Poor, Compassion, Excellence, Justice, Stewardship, Reverence

|  |
| --- |
| **MercyOne Key Results** |
| **Consumer Experience****"Would Recommend" at the 75th Percentile by 2021** | **Team Engagement****Overall Engagement at the 75th Percentile by 2021** | **Quality****All cause unplanned 30-day readmission rate 13.8%** | **Financial Performance****Operating Margin 3.5%** | **Ambulatory Growth****3.4 million non inpatient encounters generating revenue** |